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Senior Manager IT Infrastructure | Trexon

Cover letter

Hi Trexon team,

I call myself a technomancer. Technology has felt like magic to me since I was a kid, and I still love figuring out how to make complicated systems work for people. These days, some of the most satisfying work is the part nobody should have to think about: being able to sign in, reach another location, recover a file and get help from someone who understands the environment.

Your posting caught my attention because it describes infrastructure leadership as making the team and the environment dependable. Across seven businesses, that means knowing what needs attention, making sensible commitments and giving people a clear way to get work done. I have spent much of my career connecting that practical responsibility with hands-on systems engineering.

FRII is the strongest example. I worked there from 2015 to 2020, ran the NOC and was a lead engineer through a company purchase. I had already spent years proving myself there before I was trusted with sole systems-engineering responsibility for about a year after the senior engineer above me left. The NOC continued to handle first-line calls and escalated unresolved issues to me. That experience reinforced how much clear coverage, operating procedures and communication matter when people are depending on the team.

Alongside that responsibility, I migrated workloads from Hyper-V and VMware ESXi into Docker and Kubernetes, upgraded server and firewall infrastructure, and worked on monitoring and recovery verification. I also ran the SOC 1 and SOC 2 audits, turning the technical controls into evidence and procedures people could actually use. I worked with the CEO and CIO through that engineering work. Trexon's focus on sustaining controls as part of normal operations, especially during its integration with Amphenol, feels familiar. My audit background is in SOC work; I would bring that discipline while working carefully with your technical lead and implementation partner on the specific CMMC requirements.

Through Technomancy IT, I have stayed close to the client side of those decisions. Excell Services in Wray was my largest client while I lived and operated there. I modernized legacy servers, employee computers and networks, helped bring a satellite location online, and implemented VPN, Windows Server and Active Directory connectivity for corporate users. Investigating the surrounding network costs also led to a one-time $15,000 refund from CenturyLink. It was a reminder that being responsible for infrastructure includes understanding what the business is paying for.

At Office Evolution, I built shared systems connecting onboarding, provisioning and service operations across locations, working with the CEO and CIO. Earlier managed-services and enterprise work taught me to communicate with everyone from a business owner to application and infrastructure teams. I like making the next step clear, whether that means a technical change, a better procedure or bringing the right people into the problem.

Longmont is local to me. I'd welcome a conversation about where your infrastructure team needs the most support and how I could help make delivery and day-to-day operations more predictable. When people can trust the systems around them and get on with their work, the complicated parts start to feel simple. That's the kind of magic I want to keep building.

Chad